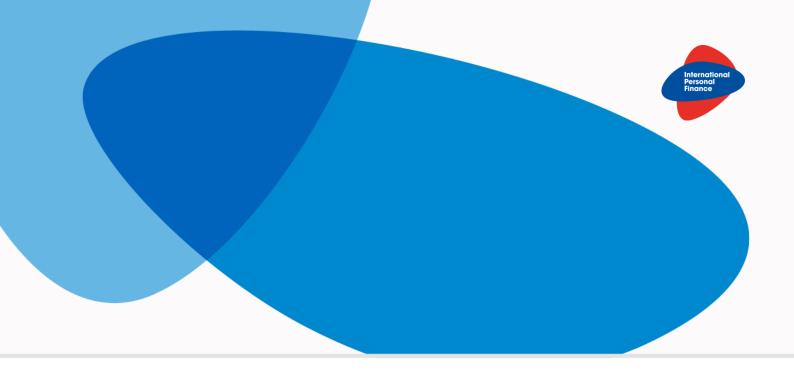


# 2015 Half-year results International Personal Finance plc

29 July 2015



International Personal Finance plc Gerard Ryan Chief Executive Officer

## 2015 H1 highlights

Resilient financial performance and good delivery on strategy

- Strong underlying profit growth of 16%
- Excellent performance in Mexico, on track to reach profit per customer target
- Short-term actions delivered improving growth trends in Europe
- Good progress on strategic initiatives will drive future growth
  - Broadened product portfolio
  - Digital division established with strong growth potential
- Strengthened funding position
- Share buyback to reduce equity to receivables ratio towards 40% target
- Interim dividend increased 10% to 4.6 pence per share

## Regulation

Actively addressing regulatory challenges

Poland – Ministry of Finance total cost of credit

- All non-interest costs in connection with a consumer loan agreement may be subject to the cap
- No assurance currently that legislation, if introduced in its present form, would not have some adverse financial impact on IPF
- We will adapt our product structure to comply with the new regulations

Poland – UOKiK

- Total cost of credit and APR calculation methodology await court appeal date
- Conclusion on UOKiK review of calculation of loan fees

## **Our customer segment**

#### Relatively underserved by financial services providers

## Home Credit customers



- Low, fluctuating income
- Families, female bias
- Little or no previous credit history
- Preference for home service
- Need to manage finances carefully
- Seek flexibility





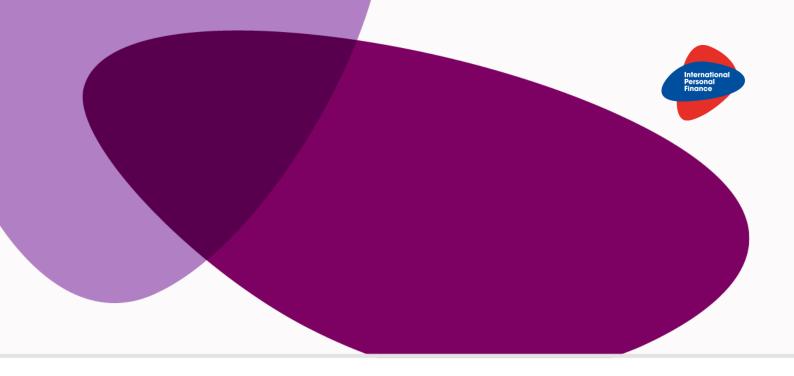
- Low to middle income
- Younger borrowers
- Likely to shop and borrow online
- Higher smartphone ownership
- Single
- Seek flexibility

## One market place; two business models

Reaching a significantly wider segment of underserved customers

**Promote** customers PROVIDENT Home Credit Credit risk / price Credit24 hapijoans Instalment loans and credit lines sving Refer Credit lines, mobile pay customers Digital / mobile adoption

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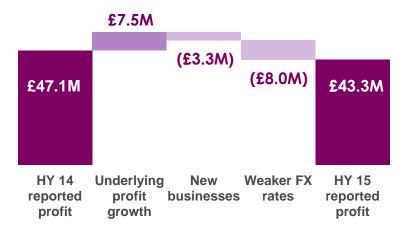


International Personal Finance plc Adrian Gardner Chief Financial Officer

## Strong underlying profit growth of £7.5M

#### **Resilient financial performance**

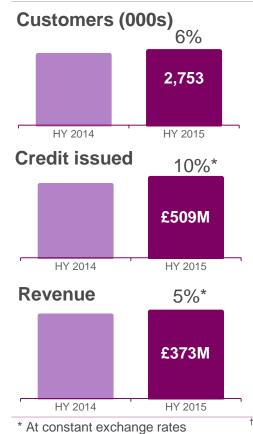
- Strong underlying profit growth of 16% driven by top line growth and improved impairment
- Investment in new businesses
- FX headwinds impacted earnings



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## **Good Group top line growth**





| Segment              | Customer<br>growth | Credit issued<br>growth* |
|----------------------|--------------------|--------------------------|
| Home Credit          | 2%                 | 2%                       |
| Mexico               | 7%                 | 21%                      |
| Poland-Lithuania     | -                  | 6%                       |
| Czech-Slovakia       | (9%)               | (13%)                    |
| Southern Europe      | 4%                 | (8%)                     |
| Digital <sup>†</sup> | 22%                | 26%                      |

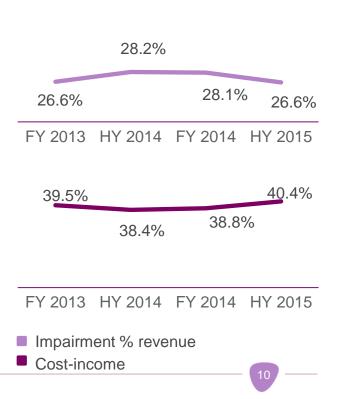
#### <sup>†</sup>On a proforma basis

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## **Well-managed impairment**

Tight cost control alongside investment in new businesses

- Good credit quality
  - All European markets within or below our target 25%-30% impairment to revenue range
  - Mexico impairment stable combining growth with robust collections
- Close focus on costs
  - Costs held flat in Poland-Lithuania and Czech-Slovakia
  - Improved cost-income ratio in Southern Europe and Mexico



#### 11

ΗY

2015

## **Strong funding position**

Working the balance sheet harder - further returns for shareholders

- £100M of new long-term bonds secured
- Over 60% of facilities have maturity dates in 2020/2021
- £170M headroom on funding facilities
- Return on equity 23.7%
- Interim dividend up 10% to 4.6 pence per share
- Equity to receivables 46.0%
- Share buyback to reduce equity to receivables ratio towards 40% target



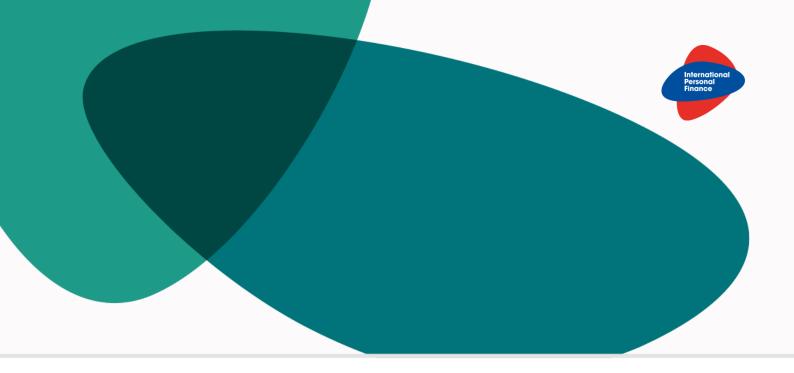
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2014

ΗY

2013



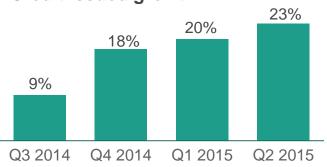


Home Credit

**David Broadbent** Chief Commercial Officer

## Mexico delivered an excellent performance

Record HY profit of £8.6M and on track to deliver targets



#### Credit issued growth

### Profit per customer



- Good growth momentum
  - Geographic expansion
  - 10% increase in agency force
  - Extended product offering
  - Controlled credit relaxation

- On track to deliver strategic targets in 2015
  - MXN \$660 profit per customer
  - 900,000 customers
- Positioned for accelerated growth in 2016

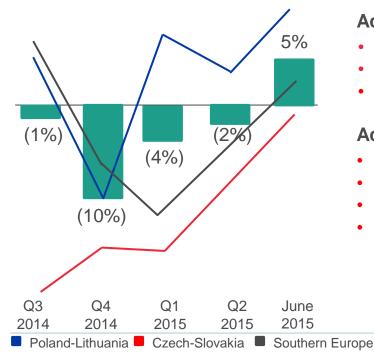
#### Market overview in Europe Internatio Personal Finance Dynamic, competitive market place – product expansion opportunities 3,000 Banks **Digital offering** 2,000 £ Provident Preferential pricing Shorter Longer 1,000 Monthly loans terms terms Loans for self-employed PDLs\* Insurance products conveate Term 100 (months) 3 4 5 6 <u>36</u>+ 2 12 24

\* Payday lenders

## Improving credit issued growth in Europe

Growth focussed actions resulted in improving growth trend

#### Europe credit issued growth



#### Actions completed

- Selective credit relaxation
- Repositioned marketing investment
- Realigned recognition and reward to growth

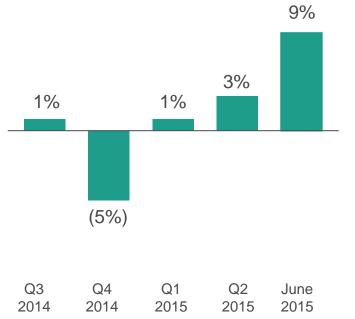
#### **Actions underway**

- Shorter and longer terms
- Decision in Principle in Poland
- Broker and third party referral
- Digital referral strategy

## Home Credit – HY 2015

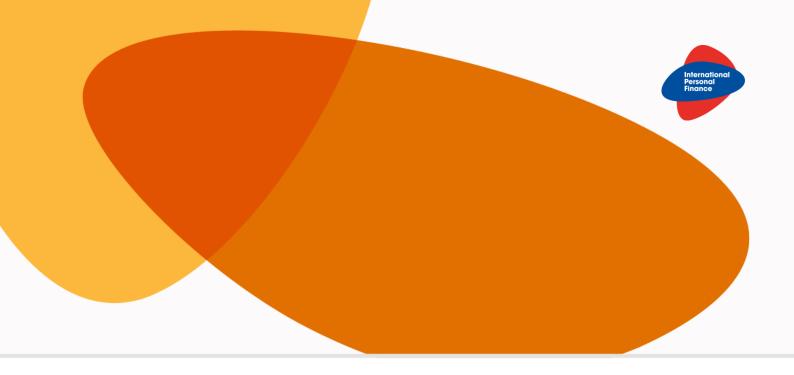
Expect to continue to deliver progressive growth

#### **Credit issued growth**



- New products and new channels to support growth performance
- Mexico expected to continue strong performance
- Well-positioned to address challenging market conditions in Europe
- Europe to generate top line growth

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Digital Rami Ryhänen General Manager

## Digital lending – a key strategic priority

Profitable digital consumer credit provider with large growth potential

- Highly experienced management team, 10 years' digital experience
- 100 employees
- MCB and hapiloans fully integrated into IPF Digital business
- Highly automated business model
- Robust lending platform capable of supporting expansion



Credit24 hapipożyczki sving



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## Profitable offer with large growth potential

#### Attractive multi-product set

#### Instalment loans

- Lower income customers
- €100 €3000 credit
- Terms up to 24 months
- Flexibility lower monthly repayments and repayment holidays
- Simplicity and speed
- Risk-based pricing



## **Revolving credit line**

- Middle income customers
- €200 €3000 credit; up to 36 months
- No cost if not used; no need to reapply
- Convenient mobile app core solution
- Click & draw, Click & transfer, Click & pay
- Low monthly repayments
- Convenience and service

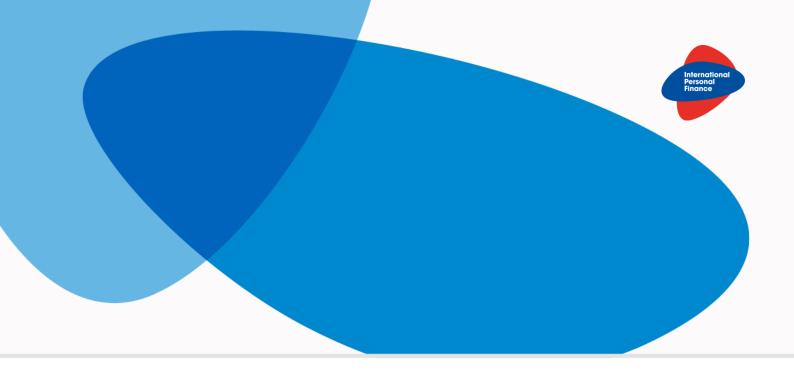


## Significant expansion plans

Platform capability provides strong growth opportunities in large markets

- Profitable and growing established markets business – 12M population
- Good opportunity to grow in Australia
- Test phase almost complete in Poland and moving into growth mode
- New market entry into Spain
- Expand into existing IPF markets
- 2015 investment between £5M and £7M





International Personal Finance plc Gerard Ryan Chief Executive Officer

## Outlook

Focussed on delivering further growth

- Changing regulatory environment in Poland
- Competitive environment in Europe responding with technology, new products and new channels to broaden our appeal to a wider target audience
- Mexico set to reach profit per customer and customer targets
- Growing digital offering in Poland and expanding into Spain
- Confident of delivering good result for 2015 as a whole

## **International Personal Finance plc**

2015 Half-year results





## **International Personal Finance plc**

2015 Half-year results

# Appendices

## Group

#### Six months to 30 June 2015

|  | HY 2015<br>£M | HY 2014<br>£M | Change at CER<br>% |
|--|---------------|---------------|--------------------|
| Customer numbers (000s)                      | 2,753         | 2,607         | 5.6                |
| Credit issued                                | 509.3         | 513.0         | 9.7                |
| Average net receivables                      | 758.6         | 761.9         | 10.2               |
| Revenue                                      | 372.9         | 394.1         | 4.6                |
| Impairment                                   | (112.6)       | (130.2)       | 4.8                |
| Finance costs                                | (21.5)        | (23.4)        | (0.9)              |
| Agents' commission                           | (42.6)        | (44.6)        | (4.9)              |
| Other costs                                  | (152.9)       | (148.8)       | (11.4)             |
| Profit before taxation and exceptional items | 43.3          | 47.1          |                    |
| Exceptional items                            | (4.7)         | (22.6)        |                    |
| Statutory profit before taxation             | 38.6          | 24.5          |                    |



## **Home Credit**

#### Six months to 30 June 2015

|  | HY 2015<br>£M | HY 2014<br>£M | Change at CER<br>% |
|--|---------------|---------------|--------------------|
| Customer numbers (000s)                      | 2,648         | 2,607         | 1.6                |
| Credit issued                                | 474.0         | 513.0         | 2.1                |
| Average net receivables                      | 725.1         | 761.9         | 5.3                |
| Revenue                                      | 360.5         | 394.1         | 1.1                |
| Impairment                                   | (109.3)       | (130.2)       | 7.6                |
| Finance costs                                | (20.2)        | (23.4)        | 5.2                |
| Agents' commission                           | (42.6)        | (44.6)        | (4.9)              |
| Other costs                                  | (137.0)       | (142.1)       | (4.9)              |
| Profit before taxation and exceptional items | 51.4          | 53.8          |                    |
| Exceptional items                            | (2.2)         | -             |                    |
| Statutory profit before taxation             | 49.2          | 53.8          |                    |



## Digital

#### Six months to 30 June 2015

|  | HY 2015<br>£M |
|--|---------------|
| Customer numbers (000s)                      | 105           |
| Credit issued                                | 35.3          |
| Average net receivables                      | 33.5          |
| Revenue                                      | 12.4          |
| Impairment                                   | (3.3)         |
| Finance costs                                | (1.3)         |
| Other costs                                  | (9.2)         |
| Profit before taxation and exceptional items | (1.4)         |
| Exceptional items                            | (2.5)         |
| Statutory profit before taxation             | (3.9)         |

## **Underlying profit reconciliation**

|  | H1 2014<br>reported<br>profit<br>£M | Underlying<br>profit<br>movement<br>£M | New<br>business<br>costs<br>£M | Weaker<br>FX rates<br>£M | H1 2015<br>reported<br>profit<br>£M |
|--|-------------------------------------|--|--------------------------------|--------------------------|-------------------------------------|
| Home Credit                                  | 53.8                                | 7.5                                    | (1.9)                          | (8.0)                    | 51.4                                |
| Digital                                      | -                                   | -                                      | (1.4)                          | -                        | (1.4)                               |
| Central costs                                | (6.7)                               | -                                      | -                              | -                        | (6.7)                               |
| Profit before taxation and exceptional items | 47.1                                | 7.5                                    | (3.3)                          | (8.0)                    | 43.3                                |
| Exceptional items                            |                                     |  |                                |                          | (4.7)                               |
| Profit before taxation                       |                                     |  |                                |                          | 38.6                                |



## **Balance sheet**

| £M                    | June 2015 | June 2014 | Change at CER % |
|-----------------------|-----------|-----------|-----------------|
| Goodwill              | 19.5      | -         | -               |
| Fixed assets          | 44.2      | 29.6      | 57.9            |
| Receivables           | 751.7     | 757.3     | 11.4            |
| Cash                  | 51.7      | 80.1      | (32.9)          |
| Borrowings            | (512.7)   | (480.6)   | (16.9)          |
| Other net liabilities | (8.6)     | (17.3)    | 49.4            |
| Equity                | 345.8     | 369.1     | 6.7             |



## **Foreign exchange rates**

|                   | Average<br>H1 2015 | Closing<br>June 2015 | Average<br>H1 2014 | Closing<br>June 2014 |
|-------------------|--------------------|----------------------|--------------------|----------------------|
| Polish Zloty      | 5.7                | 5.8                  | 5.1                | 5.2                  |
| Euro              | 1.4                | 1.4                  | 1.2                | 1.3                  |
| Czech Crown       | 37.8               | 38.1                 | 33.4               | 34.3                 |
| Hungarian Forint  | 421.5              | 437.9                | 375.5              | 382.0                |
| Romanian Lei      | 6.1                | 6.3                  | 5.4                | 5.5                  |
| Bulgarian Lev     | 2.7                | 2.7                  | 2.4                | 2.4                  |
| Mexican Peso      | 23.3               | 24.4                 | 21.9               | 22.1                 |
| Australian Dollar | 2.0                | 2.0                  | -                  | -                    |



## **Headroom on covenants**

|                | June 2015 | Covenant  | Headroom |
|----------------|-----------|-----------|----------|
| Interest cover | 3.8x      | 2.0x min  | 1.8x     |
| Gearing*       | 1.5x      | 3.75x max | 203.6    |

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## **Strong financial profile**

|                              | FY 2013 | FY 2014 | HY 2015 |
|------------------------------|---------|---------|---------|
| Gearing                      | 1.0x    | 1.3x    | 1.5x    |
| Adjusted earnings per share* | 35.5p   | 38.0p   | 37.6    |
| Interest cover*              | 3.4x    | 3.7x    | 3.8x    |
| Return on equity*            | 22.9%   | 23.6%   | 23.7%   |
| Equity to receivables ratio  | 50.2%   | 47.5%   | 46.0%   |

## **International Personal Finance plc**

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